

# ENGINEERING BULLETIN

Ref Document No.	EB20005	Issue No.	1
Subject	Use of Non-Genuine Parts in Firefly-RAMBOR Equipment		
Release Date	4 <sup>th</sup> August 2020		

**Purpose** – Advise owners/operators regarding use of parts in Firefly-RAMBOR equipment.

**Applicability** – All in service Firefly-RAMBOR equipment

## Information

PPK have recently undertaken investigations regarding incidents which have occurred related to the use of Firefly-RAMBOR equipment. It has been found that in some cases, non-genuine parts and service facilities are being used for the maintenance of Firefly-RAMBOR equipment.

## Recommendations

The hazards regarding use of hand-held pneumatic equipment should not be underestimated. Stored energy in the form of compressed air, as well as rotating machinery present unique hazards. Maintaining OEM design tolerances and engineering specifications are therefore essential to ensure operator and mine worker safety.

- PPK strongly recommend the use of genuine parts and repairs as per OEM specifications.
- PPK Firefly product and replacement parts warranties do not apply to any part other than genuine Firefly-RAMBOR parts.
- PPK will not accept responsibility for any incidents or faults which occur due to the use of non-OEM parts, lack of maintenance or maintenance outside of PPK's recommendations.

PPK stands ready to assist customers with genuine parts and service.

Owners/operators are advised that the following are the authorised service facilities for Firefly-RAMBOR equipment:

**PPK Firefly**  
25 Thrift Close  
Mount Thorley NSW 2330  
T: +61 (0) 2 6574 6500

**PPK Mining Equipment**  
Lot 1 / 201 Old Port Rd  
Port Kembla NSW 2505  
T: +61 (0) 2 4207 3000

**Emerald Air Starters & Equipment**  
28 Hicks St  
Emerald QLD 4720  
T: +61 (0) 7 4843 8999

## Engineering Department

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